Collaboration with State Government of Rajasthan in order to strengthen the digital interface, open data, accountability and transparency initiatives



20th to 23rd November, 2016

In Partnership with Digital Empowerment Foundation (DEF) and Mazdoor Kisan Shakti Sangthan (MKSS) and Civil Society Organisations

About the Collaboration:

This initiative has been started in co-ordination with Soochna Seva Programme of Digital Empowerment Foundation (DEF) and Mazdoor Kishan Sakti Sangthan (MKSS) to provide advocacy support to State Government of Rajasthan to develop or modify the Public Entitlements related ICT for enhancing the information structure for Public domain.

Objective:

- Advocacy support to departments related to
    1. Social Security (Pension and Bhamashah)
    2. Education
    3. Health
    4. Panchayati Raj
    5. RTI
    6. Mining
    7. Silicosis
    8. Urban Development
    9. Labour and Livelihood
    10. Forest Rights

- Understand and analyse the internal workflow of the department to collect data and provide information
- Analyse the internal management information system in terms of providing solutions per case
- Analyse the internal MIS in terms of proper monitoring of the government benefit supply system
- Analyse the internal MIS in terms of stopping the corruption by the village/block or district level staff
- Improving the quality of data or information for public domain/Website
- Grievance management system in terms of user interface and proper disposal of grievances
- Making sure the proper linkages within the departments of state in case of benefit by two or more departments
- Insure the fix time frame of the disposal of grievances or new applications by all levels within the department

- Any reason for rejecting the application or grievance has to be informed online
- Status of application on all levels has to be updated for transparency purposes to the beneficiary
- Analyse the gaps of the application
- Making sure the that all relevant information captured in MIS needs to be public

Departments:

- Department of Information Technology
- Department of Health and Family welfare
- Department of Education
- Department of Mines and Geology
- Department of Social Justice and Empowerment
- Department of Panchayati Raj
- Department of Administrative Reform
- Department of Forest

JIS Team Composition:

Field and Thematic Area Experts			
Issue	**Name**	**E-mail address**	**Phone number**
Pension	Tola Ram	tolaram@unnati.org	09983655255 07568936425
	Nikhil Shenoy	nikhil.g.shenoy@gmail.com	07296958363
	Dipender	Dipendrasingh1911@gmail.com	09587869090
Food	Vineet	vbhambhu@gmail.com	07297832382
	Shyam ji	shyamaastha@gmail.com	09413318705
	Kritesh	kriteshghsr@gmail.com	08876730514
Health	Priti Bhatnagar	Preeti.bhatnagar@aajevika.org	08003696392 09829042584
	Chaya		
	PFI		
Silicosis	Vikas	ssskmasuda@gmail.com	08003840582
	Sarfaraz	Sarfraz2009@gmail.com	09521899246

	Santosh (Ajeevika Bureau)	Santosh.poonia@aajevika.org	09414378471
Rural Development, Panchayati Raj, PESA	Mukesh	mukeshgoswamirti@gmail.com	09468862200
	Bharat ji		07568264660
	Ashwani ji		
Forest and TAD	Mangilal Gujjar	mlgurjar@gmail.com	09414165330
	Ramesh	Rameshlunawa20@yahoo.com	09166783709
Education	Paras	parasbanjara@gmail.com	07742846353
	Hariom	hrmsoni@gmail.com	09413831761
RTI	Kamal	kamalrti@gmail.com	09413457292
	Kishore		09828291234
	Rawatram	Chetanram2009@gmail.com	09950637485
Mining	Kailash Meena	kailashjeph@gmail.com	09928136988
Co-ordination, Technology and Advocacy Committee			
Nikhil ji	nikhildey@gmail.com	9910421260	
Rakshita	rakshitaswamy@gmail.com	9818838588	
Inayat	inayat.sabhikhi@gmail.com	9811211449	
Rajendran	n.rajendran@gmail.com	9620318492	
RD ji	astha.trru@gmail.com	09413318044	
Amrit	amrit@defindia.net	8743055514	
Saurabh	saurabh@defindia.net	8287579910	

Meeting Details
Date: 21-11-16 to 22- 11-16
Urban Infrastructure Trust, Udaipur, Rajasthan

Number of Participants – 20

Organisation - Digital Empowerment Foundation, MKSS, BARK, Astha, Pradan, Secretary (UIT), Director (NIC)

Point of Discussion –

- Assessment of Internal Management Information System for land records, conversion of agriculture land into commercial and other land records
- Internal work chain management, work and responsibility mechanism to insure the citizen service and information
- E-auction for civil contraction work
- Analyse the mechanism for providing relevant information related to civil contraction on public domain to make more transparent and accountable

Observations –

UIT can be a model department for creating entire office work digital, including e-auction, HR management, work management, construction management and other citizen services.

Some more implementation in the current model will help citizens to make them more responsible as well as more transparency for department





Date: 23-11-16
Department of Social Justice and Empowerment
Time: 9 AM – 12 AM

Point of Discussion –

- Assessment of Internal Management Information System for all types of pensions includes old aged pension, widow pension, disability pension and others
- Assessment of Internal Management Information System for Bhamashah Scheme
- Overlook of other schemes run by departments
- Analyse the Grievance redressal mechanism
- Analyse the mechanism for providing relevant information related to beneficiaries to make website and MIS more transparent and accountable

Participants –

Digital Empowerment Foundation (Saurabh & Amrit), MKSS, Astha, Pradan, BARK, Addl. Director (Department of Social Justice and Empowerment), Director (NIC) with other officials working on pension and bhamashah

Observations –

Department captures all those information which are relevant to in-house management. Department was not ready to show the MIS. They are ready to show the information related to beneficiary only if a list of requirement is given to them.

Department of Health & Public Distribution System

Time: 11 AM – 01 PM

Point of Discussion –

- Assessment of Internal Management Information System for all types of health services and public entitlements management and process of information collection.
- Assessment of MIS for Public Distribution system including Monitoring
- Assessment of technical intervention for supply chain management
- Overlook of other schemes run by departments
- Analyse the Grievance redressal mechanism
- Analyse the mechanism for providing relevant information related to beneficiaries to make website and MIS more transparent and accountable

Participants –

Digital Empowerment Foundation (Saurabh), MKSS, Pradan and Astha

Observations –

Excellent ICT tools have been developed by the department for material distribution and monitoring the PDS system. There are some issues but department agrees to modify things according to the Janta MIS team.
Technical design is ready for PDS supply chain management and it has been stopped by the program team, reason-not specified. Internal system is very good, and it needs to be live on public domain. This is the job responsibility for JANTA MIS team to review the MIS and collect possible information, which needs to go to the public.

Department of Education

Time: 01 AM – 03 AM

Point of Discussion –

Participants –

Digital Empowerment Foundation (Amrit)

Observations –

Department of Mines and Geology
Time: 01:00 PM – 03:00 PM

Point of Discussion –

- Assessment of Internal Management Information System for all types of Mines contract and amount of natural resource taken by the government
- List of Rules and Regulation in department and in public domain
- Management of the people suffering from Silicosis
- Area management system
- Management and process of information collection
- Overlook of other schemes run by departments
- Analyse the Grievance redressal mechanism
- Analyse the mechanism for providing relevant information related to beneficiaries to make website and MIS more transparent and accountable

Participants –

Digital Empowerment Foundation (Saurabh), MKSS

Observations –

Department captures all those information which are relevant to in-house management. The information management and grievance redressal management system is not up to the mark. As per the eco-system of the department, it is the need to be very careful for team to work on this. Nobody from the department is ready to share the confidential information.

Department of Panchayati Raj & Forest
Time: 03:00 PM – 05:00 PM

Point of Discussion –

- Assessment of Internal Management Information System related to Forest rights and Tribal Area Development.

- List or Rules and Regulation in department and in public domain
- Management of Lands
- Management and process of information collection
- Overlook of other schemes run by departments
- Analyse the Grievance redressal mechanism
- Analyse the mechanism for providing relevant information related to beneficiaries to make website and MIS more transparent and accountable

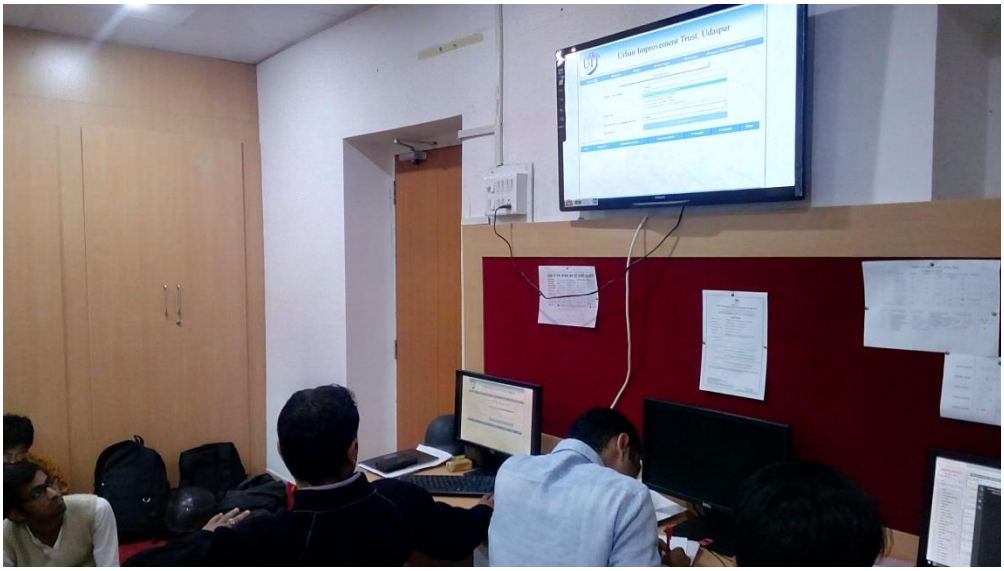
Participants –

Digital Empowerment Foundation (Saurabh), MKSS, Tribal Rights Society, Director (Tech); Tribal Area Development, Forest Rights; NIC

Observations –

Department captures all those information which are relevant to in-house management. Information related to panchayat Raj and tribal development has been finely captured by the government. Grievance Redressal management system is not ready. The Information available is not properly advertised by the government.




Urban Improvement Trust, Udaipur

