Soochna Seva

ANNUAL REPORT

SOOCHNA SEVA RANCHI JHARKHAND

2015

European Union

DEF
DIGITAL EMPOWERMENT *foundation*

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1. DESCRIPTION

1.1 NAME OF BENEFICIARY OF GRANT CONTRACT: Digital Empowerment Foundation (DEF)

1.2 NAME AND TITLE OF THE CONTACT PERSON: Mr. Mohd Aijaz, District Manager of DEF in Ranchi

1.3 TITLE OF THE ACTION: SOOCHNA SEVA: Facilitating information flow and management of Public Schemes for Citizen Empowerment and Good Governance in backward districts in India

1.4 CONTRACT NUMBER: DCI-NSAPVD/2013/311-983)

1.5 START DATE AND END DATE OF THE REPORTING PERIOD: January 2015 - December 2015

1.6 TARGET DISTRICT (IES) OR REGION(S):
The following blocks in Ranchi have been selected for the Soochna Seva Action:

- Angara
- Bero
- Burmu
- Itki
- Sonahatu

1.7 FINAL BENEFICIARIES &/OR TARGET GROUPS (IF DIFFERENT) (INCLUDING NUMBERS OF WOMEN AND MEN):

- **10,000 BPL FAMILIES IN 5 BLOCKS:** 2,000 Scheduled Tribe families, 2,000 Scheduled Caste families, 2,000 Minorities, Other Backward Classes (OBCs) and 4, 000 families from the general social segments who are socially and economically poorer.

- **20,000 TOTAL BENEFICIARIES:** 10,000 BPL families will be covered under the program. At least 2 individuals per household shall be covered.

- **8,000 WOMEN AND GIRL BENEFICIARIES:** Out of the total 20,000 direct beneficiaries, at least 8,000 women and girls shall be covered in health and livelihood access programmes, especially child and maternal health care.

- **80,000 BENEFICIARIES:** Soochna Seva is expected to benefit a total of 80,000 beneficiaries, directly and indirectly, male and female, over a period of five years in five blocks.

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2. ASSESSMENT OF IMPLEMENTATION OF ACTION ACTIVITIES

2.1 EXECUTIVE SUMMARY OF THE ACTION

Soochna Seva has been successfully working and in last 2 years towards serving the community in making them aware of their rights and entitlements with regards to public schemes. Since its inception, Soochna Seva team has been working tirelessly to bridge the information gap that is persistent among masses. Team has been giving our best efforts in transforming people's opinion about Government schemes and policies. Today team is happy to share that the confidence level of the people have grown many folds with regards to these Schemes which at one point of time seemed unreachable to them due to multiple hurdles, including lack of awareness, misconceptions, crony middlemen to name only a few. Our team has been continuously working towards removing these hurdles. While the increased confidence amongst people on us has given us more responsibilities, it has given us renewed strength towards our commitment.

Thanks to the unique communication model that has helped in penetrating into the rural pockets and paving way in bringing substantial change in many people's life. Soochna Sevaks visit villages and interact with locals on spreading awareness about the objectives of Soochna Seva while the Soochna Seva Kendras act as hubs for further access to information and helping people resolve issue with accessing Schemes. The journey of the past year was definitely not an easy one as faced challenges and obstacles at every step, such as unfriendly geographical and climatic conditions, lack of basic infrastructure like roads, and lack of awareness amongst people. Still the work continued with dogged enthusiasm and came up with some wonderful case stories that speak their own tale and all together give a broader picture about the hard work that has been put forward by the team.



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Project will strive to continue our best efforts in the forthcoming months to engage more and more people by empowering them so that they too can empower others. And in all our endeavors, you will always remain central in giving us the required support and strength. Given below is a snapshot of our achievement with respect to the target in the year 2015. The findings and experience of last year has made us realize the importance of focusing on quality service rather on achieving numbers.

In Ranchi, DEF is implementing Soochna Seva in five Blocks such as Bero, Burmu, Itki, Angara, and Sonahattu. These blocks are tribal dominated areas and people are mostly based on agriculture and daily wage activities. Lack of irrigation in these areas makes agriculture non-remunerative and seasonal. This has resulted in searching for sustenance as daily-wage workers. The daily wage workers are mainly generating their livelihood through sale of fuel wood. Owing to the rising employment opportunities and opening of numerous regional and state level offices, banks, and FMCG companies, the city has witnessed a rapid influx migrants seeking employment.

In the second year, Implementation of the Soochna Seva program has been kicked off with Old Age Pension Scheme, Paddy Insurance and Bal Sansad Yojana. Then subsequently other schemes such as Kisan Credit Card, Irrigation well, MGNREGA, Employment Card and Sukanya Samridhi Yojana also gained speed. This year lot of outreach has been done in terms of liaising with government bodies, collaborations with local NGOs etc. and this has led the Soochna seva team to achieve good conversion as well as registration rates. Like Guna District, Ranchi has its own distinction in terms of potential outputs under a wide spectrum.

The table below shows the status of the Soochna Seva implementation in Ranchi.

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Table 1: Scheme-wise achievements according to the categories are given below

SSKs Ranchi (Jharkhand) Achievements- Jan to Dec, 2015								Applications pending		
Category	Scheme Name	Application Submitted			Application Approved		Total			
		M	F	Total	M	F		M	F	Total
Financial Inclusion	PMJJBY + PMSBY (Insurance Schemes)	1000	1014	2014	1000	1014	2014	0	0	0
	PMJJBY (Life Insurance Scheme)	77	59	136	77	59	136	0	0	0
	PMSBY (Accidental Insurance)	140	97	237	140	97	237	0	0	0
	Rashtye Swasth Bima yojna (Health Insurance scheme)	88	17	105	88	17	105	0	0	0
	Rashitiye Parivaar Labh Yojna (Family Benefits)	0	1	1	0	1	1	0	0	0
	PMJDY (Opening of Bank Account)	1691	2021	3712	1691	2021	3712	0	0	0
	Widow Honor Scheme	0	11	11	0	8	8	0	3	3
	Farmer Credit Card	140	22	162	140	22	162	0	0	0
	Labour Insurance	34	8	42	34	8	42	0	0	0
	MUDRA YOJNA (Micro Units Development and Refinance Agency)	1	0	1	1	0	1	0	0	0
	Cycle distribution to ASHA		25	25		25	25	0	0	0
	Crop Insurance	85	23	108	85	23	108	0	0	0
	Subtotal (A)	3256	3298	6554	3256	3295	6551	0	3	3
Health	Integrated Child Development Scheme	86	95	181	86	95	181	0	0	0
	Animal Vaccination	136	66	202	136	66	202	0	0	0
	Eye Checkup	20	0	20	20	0	20	0	0	0
	Janni Suraksha yojna-JSY (to promote institutional delivery of babies on Govt. hospital)		4	4	0	4	4	0	0	0
	Maatri Shishu Yojana (State govt. scheme like JSY)	0	21	21	0	21	21	0	0	0
	NSV OPERATION		40	40		22	22	0	18	18
	Phyleriya Medicine Distribution	187	333	520	187	333	520	0	0	0
	VACCINATION	144	236	380	144	236	380	0	0	0
	Polio Drop	52	22	74	52	22	74	0	0	0
	Subtotal (B)	625	817	1442	625	799	1424	0	18	18

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Livelihood	Pradhan Mantri Kaushal Vikas Yojana (Skill Development)	73	253	326	52	211	263	**21**	**42**	**63**
Social Security	Old Age Pension	1054	878	1932	306	377	683	**748**	**501**	**1249**
	Widow Pension	0	151	151	0	25	25	**0**	**126**	**126**
	Ladli Yojana (Wel. of gril child)	0	30	30	0	30	30	**0**	**0**	**0**
	Kanyadan Yojana (one time grant to girl at her wedding)	0	1	1	0	1	1	**0**	**0**	**0**
	Disability Pension Scheme	3		3	0	0	0	**3**	**0**	**3**
	Annapurna Scheme (for food grains)	3	6	9	0	0	0	**3**	**6**	**9**
	HELTH CARD Renewal	39	28	67	39	28	67	**0**	**0**	**0**
	PADDY INSURANCE	708	549	1257	708	547	1255	**0**	**2**	**2**
	Renewal of BPL Card	89	65	154	57	39	96	**32**	**26**	**58**
	Yojana Banao Abhiyan (Scheme development campaign)	38	110	148	24	70	94	**14**	**40**	**54**
	Sukanya Samridhi Yojna (girl child prosperity scheme)	0	301	301	0	290	290	**0**	**11**	**11**
	JSLPS TRAINING	0	2	2	0	2	2	**0**	**0**	**0**
	Atal Pension Scheme	2	0	2	2		2	**0**	**0**	**0**
Subtotal (C.)		2009	2374	4383	1188	1620	2808	**821**	**754**	**1575**
Education	Sarv Shiksha Abhiyan (School Admission)	221	208	429	221	208	429	**0**	**0**	**0**
	Bal Sansad Yojana	1060	1180	2240	1060	1180	2240	**0**	**0**	**0**
	Scholarship	0	1	1	0	0	0	**0**	**1**	**1**
Sub total (D)		1281	1389	2670	1281	1388	2669	**0**	**1**	**1**
Employment	MGNREGA	55	37	92	55	37	92	**0**	**0**	**0**
	Employement Card	37	28	65	37	28	65	**0**	**0**	**0**
Sub total (D)		1281	1389	2670	1281	1388	2669	**0**	**1**	**1**
Employment	MGNREGA	55	37	92	55	37	92	**0**	**0**	**0**
	Employement Card	37	28	65	37	28	65	**0**	**0**	**0**
Subtotal (E.)		92	65	157	92	65	157	**0**	**0**	**0**
Schemes total (A+B+C+D+E)=F		7263	7943	15206	6442	7167	13609	**821**	**776**	**1597**

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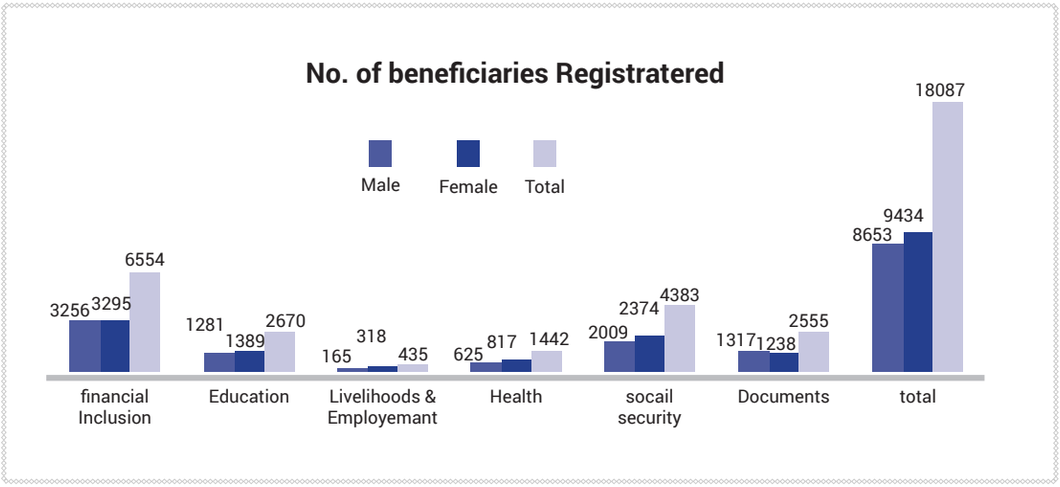
Others (Documents & Activities)	Election Voter ID Card	37	35	72	37	35	72	**0**	**0**	**0**
	Quiz Competition	56	41	97	56	41	97	**0**	**0**	**0**
	Adhar Card	429	149	578	125	140	265	**304**	**9**	**313**
	Birth Certificate	70	32	102	70	32	102	**0**	**0**	**0**
	BPL Card	472	135	607	471	135	606	**1**	**0**	**1**
	Death Certificate	11	2	13	11	2	13	**0**	**0**	**0**
	RASHAN CARD	0	3	3	0	2	2	**0**	**1**	**1**
	RESIDENTIAL CERTIFI-CATE	4	7	11	4	7	11	**0**	**0**	**0**
	Income Certificare	2	5	7	2	5	7	**0**	**0**	**0**
	Caste Certificate	9	15	24	5	9	14	**4**	**6**	**10**
	Eye Camp	95	59	154	95	59	154	**0**	**0**	**0**
	Health Card	125	755	880	125	755	880	**0**	**0**	**0**
	Hand pump repairing	7	0	7	7	0	7	**0**	**0**	**0**
Documents total (H)		1317	1238	2555	1008	1222	2230	**309**	**16**	**325**
Grand Total (G)		8580	9181	17761	7450	8389	15839	**1130**	**792**	**1922**

Table 2: Category wise breakdown of the district

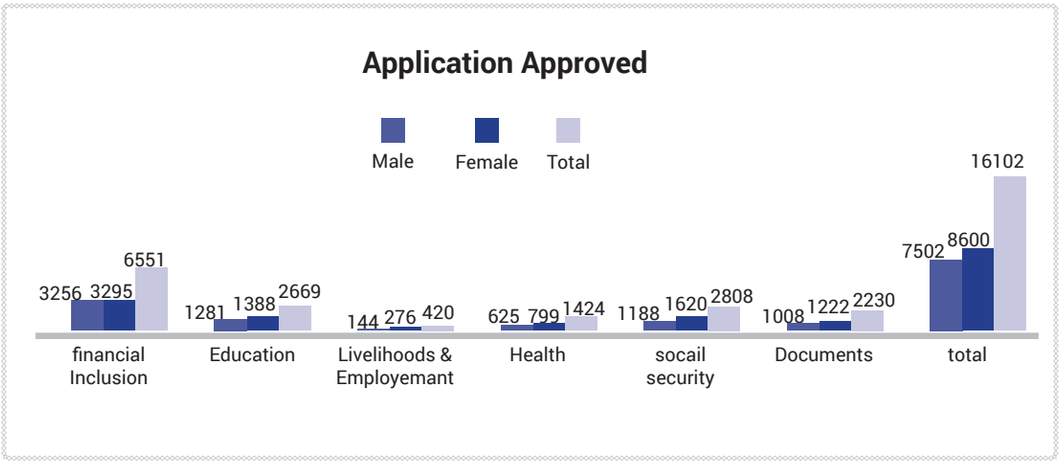
Category wise breakdown of the district										
Category	**Application Submitted**			**Application approved**			**Applications pending**			**Approved (in%)**
	M	**F**	**Total**	**M**	**F**	**Total**	**M**	**F**	**Total**	
Financial Inclusion	3256	3298	6554	3256	3295	6551	0	3	3	99.95%
Education	1281	1389	2670	1281	1388	2669	0	1	1	99.96%
Livelihoods & Employment	165	318	483	144	276	420	21	42	63	86.96%
Health	625	817	1442	625	799	1424	0	18	18	98.75%
Social Security	2009	2374	4383	1188	1620	2808	821	754	1575	64.07%
Documents	1317	1238	2555	1008	1222	2230	309	16	325	87.28%
Total	8653	9434	18087	7502	8600	16102	1151	834	1985	89.03%

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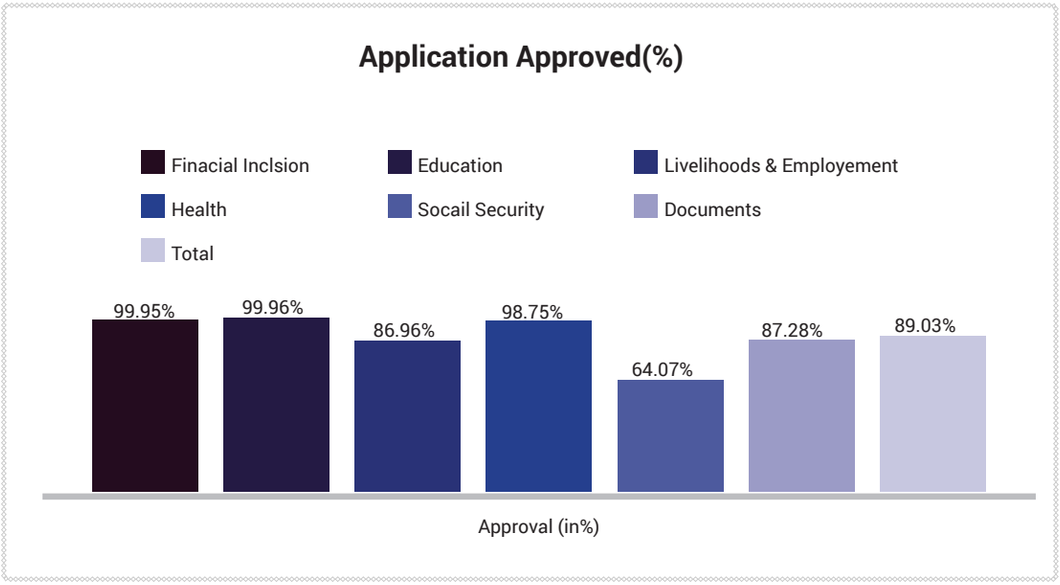
Graph 1: Number of beneficiaries registered, a category wise breakdown



Graph 2: Number of application approved, a category wise breakdown



Graph 2: Number of application approved, a category wise breakdown



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3. AREA PROFILE

Table-3 area of coverage, blocks and panchayats and serving benefits:

S. No.	Blocks	Panchayats
1	Angara	Angara, Bisa, Gatalsud, Hesatu, Haratu,
2	Bero	Bero, Dighiya, Tutlo, Khukra, Puriyo
3	Burmu	Bare, Hesalpiri, Ojhasadam, Murupiri, Sarle
4	Itki	Itki East, Itki West, Kundi, Malti, Ranikhatanga
5	Sonahatu	Sonahatu, Lohahatu, Dokard, Rahe, Hotlo

3.1 ANGARA:

Angara Block is predominantly a tribal block which is 21km from Ranchi district. Farming is the major occupation of the people of Angara. Lack of irrigation renders agriculture non-remunerative and seasonal crop make people suffer. This has resulted in searching for sustenance as daily-wage workers. Collection and sale of fuel wood represents a major means of sustenance for these people, particularly tribal women.

3.2 BERO:

Bero is the very old Block in Ranchi District which is an area of development, located on NH43 (formerly NH23) approximately 32 km from Ranchi. It is well known for its local market which is held on Monday, Thursday and Saturday. It has 11kv substations and most of its villages are electrified. This is a small and natural town which has one police station, several hospitals, temples and schools/colleges. The main source of occupation of people living in Bero is majorly farming through use of irrigation well.

3.3 BURMU:

Burmu is small village which is about 25 km from state capital and has a population of a total 737 families. In Burmu village population of children with age 0-6 is 581 which make up 15.87 % of total population of village. Average Sex Ratio of Burmu village is 961 which is slightly higher than Jharkhand state average of 948. Child Sex Ratio for the Burmu as per census is 899, lower than Jharkhand average.

3.4 ITKI:

Itki Block is predominantly a tribal block which is approximately 27 km from Ranchi city and located besides NH43 (Formerly 23). Farming is the major occupation of the people, for farming they are primarily use Irrigation well, a small and natural village it has a police station, hospital,

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school, temple and mosque. The total population of Itki Block is 50058, total family members 9115, Males 25234, Females 24824, Agricultural Land 1801.42 acres, un irrigated Land 4965.75 acres. Lack of irrigation renders agriculture non-remunerative and seasonal. This has resulted in searching for sustenance as daily-wage workers. Collection and sale of fuel wood represents a major means of sustenance for these people, particularly women.

3.5 SONAHATU:

Sonahatu Block Head Quarters is Sonahatu town, it is located 50 KM towards East from District headquarters Ranchi. 51 km from State capital towards west, Sonahatu Block is bounded by Tamar Block towards South, Silli Block towards North, Ichagarh Block towards East, Arki Block towards South . It is in the 335 m elevation (altitude). Hindi is the Local Language here. Also People Speaks Urdu, Bengali, Asuri, Munda. Total population of Sonahatu Block is 95,411 living in 20,734 Houses, Spread across total 157 villages and 19 panchayats. Males are 48,030 and Females are 47,381. The source of data is census 2011.



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4. LIST OF STAFF

S. N.	Name	Sex	Block Name	Designation	Mobile No.	Total Exp.	Major expertise
1	Lankesh Kumar	M	Angara	Block Coordinator	+919955743023	3	Program management, team work
2	Sahdeo Mahto	M	Angara	Fellow	+919798398125	5	Field mobilisation
3	Sangita Kumari	F	Angara	Fellow	+919693608538	1	Digital Literacy
4	Rehan Kausar	M	Bero	Block Coordinator	+919771922699	3	Project management
5	Anima Tirkey	F	Bero	Fellow	+917761835359	2	Digital Literacy, Meeting
6	Adil Faraz	M	Burmu	Fellow	+917870820808	1	Community mobilisation
7	Chourasia Kumar Munda	M	Burmu	Block Coordinator	+917070991215	2	Program management, community engagement
8	Sanaulla	M	Burmu	Fellow	+919122538314		Community mobilisation
9	Dilip Kumar	M	Burmu	Fellow	+918969697903	2	Digital Literacy
10	Bansbodh Mahto	M	Burmu	Fellow	+919102721717	2	Community mobilisation
11	Anzar Raza	M	Itki	Block Coordinator	+919504892842	3	Program coordination
12	Manoj Kerketta	M	Itki	Fellow	+917783098772	1	Field work
13	Talita Kerketta	F	Itki	Fellow	+919122388469	1	Digital Literacy
14	Suresh Ram	M	Sonahatu	Block Manager	+919835724960	5	Program management

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S. N.	Name	Sex	Block Name	Designation	Mobile No.	Total Exp.	Major expertise
15	Arun Mahto	M	Sonahatu	Block Coordinator	+917739848517	4	Awareness generation through Group work
16	Dukho Mahto	M	Sonahatu	Fellow	+919308454078	2	Field mobilisation
17	Sapna Kumari	F	Sonahatu	Fellow	+919939212374	1	Digital Literacy

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5. OBSERVATION OF RESULTS

The villages/panchayats of the selected blocks Itki, Angara, Bero, Burmu and Sonahatul are far flung and remote areas and also are predominantly affected and influenced by Naxals. It hugely a challenging task to work in such a scenario. In this part of the world villagers are traditionally habitual of consuming homemade alcohol and consumption level is out of control, weekly two or three market day and occasionally "Band" also create hurdle. Project contacted and builds rapport with elected members, elder people from these places and tries to develop interest towards their basic rights. Our team members are quite successful in generating awareness amongst the local communities and running the project smoothly.

Our social services in all the five blocks are running efficiently and team is trying hard to improve our performance through maximum coverage. Project came across with the situations where Elected Members and Govt. Officials are not facilitating the service properly for the villagers, have like a bridging gap between two parties and trying to take them on a common platform to make things simpler and improve the service delivery better. Initially the participation level were not very high, tried to make them realize the importance and benefits of the schemes and regularly conducted the meetings and different types of camp in the villages, which has now resulted into maximum participation. Project has consulted with some stake holders and invite them for technical training for the villagers and also conducted vocational training course and the response and result was satisfactorily good. At present without any technical knowledge, it is not possible to get the job, and the degree like welder, Electrician, Hospitality, call Centre, Prathmic Upchaar Prashikshan Course and skill of homemade production goods was quite helpful.

Team has worked for small children towards for their education and health. This has resulted hundreds of children who were not attending their school are able to join in nearby schools regularly. Project has regularly organized camps of immunization for infant children, nutritious feed supplement distribution by Anganwadi for small children and vitamins and other medicines for pregnant women by PHC, so many camps has been organized for polio drop and anti phyleriya medicine. The team effort has really helped us in executing all the programs successfully.

5.1 TYPE OF THE BENEFICIARIES:

Majority of the beneficiaries are from Below the Poverty Line, minorities, daily wageworkers, laborers etc. Major chunk of the population live in the rural areas and their occupation is either working in the field or employed by the ongoing work. In the year-2015, project has covered more areas and worked for primary students, middle age students, elder students and handicapped students and worked for their education, training, health and for employment. Old age people, widow women, house hold women and pregnant women generally left behind and not get benefitted, but in this year Project has worked for all these people and they have been benefitted with the social security schemes. Project has covered all areas and makes them benefitted.

5.2 OUTCOMES OF THE PROJECT

Project has started this project with a vision to reach out to maximum number of villagers and empower them digitally, making them aware about the various schemes and programs available for them. Most of these schemes were not availing by the villagers due to lack of knowledge. Over a period of time, project has come to a level where people are taking the ownership

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of the programs and they are showing more interest to know about the Govt. running schemes and how they can get benefit out of it. Through Soochna Seva camps, we were able to reach out to the below poverty line populations, daily wage workers, students, women and children and made them aware about the benefits they are availing now through every key areas.

5.3 LEARNING

Team regularly visit in the villages and meet with the villagers who are unable to fulfill the demands of life because they have limited financial support and bound to live dilapidated life. Project has learned from them that their life is so difficult but they never surrender and face the hardships in their life and these things inspired and motivated us to work even hard for them.

It is also learnt that how we can work and could manage to work with different type of people. The most important learning is to know about their culture and life style and develop a relationship with them to execute the program successfully. It is also learnt that regular visit and awareness program can change their mind-set and organize more camps and occasionally workshop is also vital asset to uplift the moral of the villagers.

5.4 CHALLENGES FACED

Project has faced so many challenges while working at the field, our district is a naxal affected area which create problem in working at many times, team has come across so many times with the situation when they obstruct and enquire why you people come to this village? Every now and then, they called for “Band” which jeopardize the entire system functioning. In the village areas people are very much involved with weekly market days, which is called “Haat” and people participate twice in a week. In marketing days they do not work and it is just like a festival, these things also create hurdle in our work. The villagers and the poor people who come from below poverty line they are illiterate people and have no awareness at all, our team

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members provide knowledge about the public schemes which they should avail, team fill their forms and generate awareness about the schemes and programs.
Villagers of our district are habitual of consuming local alcohol(Haria) at every occasion, resulting therein, make hurdle to work with them but in spite of these problems our team members continue their work and making the desired outcome in those areas. There were many times when the local leaders and the officials were not cooperating in organizing the Soochna Seva camp, through mobilizing the villagers and making them realizes the importance of schemes run by the state and central ministries.
Proejct came to know that many people have no documents and required papers like income certificate, death certificate, Bank Account and other important papers and many of them showed lack of interest, our team members ensured the required documents and process to avail these benefits.
During the fiscal year, there were panchayat election in the district and all the elected members have been changed. However, project people will have to advocate with them and make stronghold liaising to work better. Sometimes local leaders want to take advantage of gatherings so they come to Soochna Seva, tried to convince the leaders and manage through deliberations to keep these programs out of politics.

5.5 INNOVATION

Team organizes camps regularly in project catchment areas in order to generate awareness amongst the villagers and transfer them knowledge about the Govt. schemes. Team always visit in the villages and ask beneficiaries about their problems. Referring an occasion where team came to know the dire need of constructing the road so an application with signature of the beneficiaries' was produced to the department and got the road constructed.
Project started focusing on infrastructural development which can be benefited to the entire community living in adjoining areas. In this regards project has worked in all the vital areas. In so many villages primary health centers were closed for many years and due to lack of awareness and interest, people of these areas unable to take advantage of it, team members went there and convinced them about the importance and necessity of primary health centers. They wrote and application and taken signature of all the villagers and then forwarded it to concerned department and get success to reopen the primary health centers. In Sonahatu block animal vaccination have never taken place but project staffs met with veterinary department convinced the doctors about the loss of villager's cattle in these areas and conducted vaccination camps regularly. This has brought lot of happiness on villagers face because cattle are one of their sources of livelihood.
Employment is a big set- back in the district and no one can get job without any specialized degree, keeping this in mind team has collaborated with IL&FS and provided them rigorous skill development training in electrician, welder, call center, first- aid course under PMKVY scheme to get employment etc. In 2015 a total of 263 (girls & boys) adolescents have been trained and some have been linked with the job and rest will get soon.
Project has developed some new and attractive methods to make people aware about the govt. schemes for example- team use digital van for awareness amongst illiterate people, who can learn by the documentary films easily. Team also does the wall paintings for the villagers in order to know about SS project and they also find this easier to make contact with us whenever they face any problem.

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6 SUSTAINABILITY OF THE PROJECT:-

It is vital issue and tough challenge for everyone, and accordingly team has launched some new and innovative methods to increase income and try to maintain staff appointment in right shape.

Project has started some new mobile centers for elected members and villagers to join digital literacy classes for 2-3 days in a week, which will be benefited for them and also can generate some amount from there.

Project has started visiting schools to literate the students digitally and also with the edge of information on public schemes in order to spread awareness at next level and generate revenue.

SSK will be equipped with wifi and internet which will enhance access to online services. In addition some equipment i.e. lamination machine and color printer will attract villagers and students. By providing complete facility and trust we can earn more money for the project.

By including some electronic goods at SSK for selling because beneficiaries have to travel a long and spend more money to procure these. If these are provided them on the reasonable price, their money and time can be saved.



7 LIAISING WITH THE GOVERNMENT DEPARTMENTS

We are working in all the major areas, either for individual or institutional benefits, but for better result it is necessary to make stronghold liaising with the stakeholders and government administration at block, district and state level. In this regards team regularly organize meetings with govt. officials and elected



8. CASE STORY

1. Fatma Khatoon wife of Late Makbool Ansari, aged about 38 years, Resident of village- Baridih,Itki, Ranchi, Mobile no: 8757518359. She has two daughters namely- Neha Khatoon, aged about 5 years and Saniya Khatoon, aged about-3 years, she used to live in a small cottage and works in other houses for her livelihood.

Her husband has passed away two years ago, he was a labor contractor and his source of income was satisfactorily well, but unfortunately he was assassinated and his body was thrown into the nearby well and since then they were forced to live in a painful life. She came in the contact of Soochna Sevak (information fellow) few when he was in Baridih village for a camp visit.

At the then time, there was a suitable scheme for widow women in which Govt. hand over five cattle for their livelihood, under "Widhwa Samman Yojna" which is well connected with "Bakra Vikas Yojna". Soochna Sevak immediately filled her application form and collected the supporting documents. The filled application form was endorsed by the elected member and scheme circle officer and submitted to the concerned department to get it approved. During the follow-up a widow certificate was also produced to veterinary doctor. However, with the efforts of Soochna Sevaks her application was approved and he has got the benefit of the scheme.

Fatma Khatoon is now very happy and thankful to the Soochna Seva project and now she routinely visits the Kendra and discusses her issues.

2. Johan Minz son of Late Dawood Minz, aged about 65 years, Resident of village- Girjatoli, Kundi,Itki, Ranchi, Mobile no-7781816754. He has two sons and three daughters namely- Pradeep Minz, aged about- 40 years, Suresh Minz, aged about- 37 years, Goloriya Minz, aged about-34 years, Sushma Minz, aged about- 32 years, Prerita Minz, aged about- 28 years. All his sons and daughters are married and live separately only his wife Sushila Minz lives with him.

Johan Minz is a farmer and he achieved everything by his farming but now he became older and his wife also unable to help him. He has mortgages most of his farming field during marriage of his children and for other prestigious occasions. Now he has no enough money to get himself free from his field. In these circumstances both husband and wife are facing hardships in their life. Soochna Sevak opened his Bank Account few months before and during conversation with him it came to know he is eligible for old age pension scheme under social security assistance programme. So Soochna Sevak filled his form and asked him to visit the SSK along with the supporting documents. When he came to know about the social security assistance to the elderly people he happily smiled and desired to fill the form of his wife also because

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both are eligible and crossed the benchmark of 60 years of age.
Very next day he came with the complete documents to get the application filled. Hence Soochna Sevak filled his application form and asks him to get it signed by the elected member. After form endorsing formalities Soochna Sevak submitted the form in block office. It took about three to four months to get his application approved. Now the assistance is coming in his bank directly.
Hoping for better in his life he was full of joy and given thanks to the organization and all the soochna seva staffs for his help.

3. Pooja Urain (38) who resides in a small village of Bedo block in Ranchi district has been living a miserable life for a long time. She was overjoyed when she received a BPL (Below Poverty Line) card after a long wait, because this will serve as a ticket to her dreams to own a house through Indira Awas Yojna. She wanted to break free from the dilapidated condition of leaking roof, make-shift walls and tiny rooms. The dream of a 'pucca' house gave her wings to believe that she too can have a good house and therefore Pooja worked extremely hard to put her name forward for the yojna.
For two years Pooja and her husband waited patiently for their chance and then one day Pooja reached the Block Development Officer's office. It was expected that this time her name will be announced but to her dismay they did not call out her name. Confused, sad and disappointed, Pooja was returning home with a heavy heart when she came across a gathering of people where Soochna Seva team was explaining people about the schemes and plans that government has issued for the welfare of the citizens.
She went up to them and elaborated her plight, also showed them her BPL card. Soochna Seva team consoled her and explained that such schemes do take time for further processing. But, the team was not satisfied by own answer so to dive deep into the matter they went to Block Development Office (BDO) with Pooja, the officials notified them that in the BPL card Pooja's brother in law's name is mentioned therefore it is rejected at district level. She should have a new BPL card in the name of her husband.
SS team counseled Pooja and her husband about the basic details of BPL card and its importance. They waited for next three months and finally applied for new BPL card which is under process.
Once Pooja receives the new BPL card, her dreams to own a house will be fulfilled.

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9. ACTIVITY PICTURES





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FOR MORE DETAILS ABOUT THE PROGRAMME AND ACTIVITIES PLEASE FOLLOW THE LINK:

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