Barmer Field Visit Report

Date	:	From Sep 6 to Sep 9, 2017
Project	:	Soochna Seva
Location	:	Barmer of Rajasthan
Monitored by	:	Abdul Vahid
Last visit	:	January 29 to Feb 03, 2017 by Vahid
Report created by	:	Abdul Vahid
Focal person at the field	:	Shishir Purohit and team

The main objective of this visit was to discuss the new approach of the project called as '***Integrated Approach to Technology in Strengthening Panchayat Level Information, Entitlements & Service Delivery in Backward Districts of India*** in Soochna Seva project. This would be new era of Soochna Seva Project namely ***Soochna Seva 2.0-Panchayat Digital Sasaktikaran Abhiyan.*** Under this project one Panchayat per block will be selected for action.

Day-1, Soochna Seva Kendra, Baitu

1. Durga Ram, Fellow
2. Narpat Balwan, Fellow

SSK is situated in front of government school in highly populated area of Baitu Block. However, these two fellows performance is not satisfactory in terms of serving information & entitlements services and providing online service & digital content to the last mile beneficiaries. They don't think out of the box and wait people to visit them instead of going to them. They have been suggested to use various mediums to visualize the project services among the community. This SSK also has E-mitra ID which is hardly being in use, despite providing all e-governance service at government suggested rates.

This SSK need more attention of Shishir Purohit, District Technical Manager of the Project. He should ask their daily progress and next day plan on email or on WhatsApp.

Online MIS

Baitu block has a total of 7934 entries in the online MIS. Out of which 7877 have been availed the benefits in different-2 schemes and only 53 beneficiaries are in process category which is itself questionable because as per report 99% people have been availed the benefits. ***Shishir, needs to check it and revert back to the head office.***

Team needs to work on to collect the evidences of the beneficiaries have been availed the benefits under various schemes/services from 2014-till date. They will collect the

evidences without suffering the existing work of Soochna Seva and Soochna Seva 2.0 in the selected Panchayat. In this regards, evidence template has been distributed to them. ***Shihsir will keep updating to the head office.***

Team has following assets

Laptop-5	Invertor-1
Dextop-1	Ceiling fan-3
Printer-1	Table-12
Camera-1	Chairs-2
Mobile-1	Stool-10
Tablet-1	Whiteboard-1
Almirah-1	Notice board-1
Projector-1	

Note: Some laptops are not in working condition and need urgent repairing. Shishir, will get them repaired all till Sep 30, 2017. The laptop was issued to Baitu Soochnapreneur center is in working condition, it should be replaced with working laptop.

e-Mitra Id- NARPATBALWAN

CSC Id- 752363460010

SSK workings Pancjayats in Baitu block are Bhopji, Chimanji, Pani, NDKD and Madhasar. However, Bhopji panchayat has been selected for Soochna Seva 2.0 approach.

Digital literacy and digital services is in bad shape here in the block.

Meeting with MPOWER

The Mitigating Poverty in Western Rajasthan (MPOWER) is a poverty reduction initiative that is supported by IFAD within its framework of the current Country Strategic Opportunities Paper1 (COSOP). In line with Indians and that of the Government of Rajasthan efforts in mitigating poverty in the Western Rajasthan, the MPOWER builds on experiences and a lesson learnt under ongoing programmes, and introduces some innovative features. The project is designed to reduce poverty through the development of the grassroots community institutions and support to various livelihoods activities and setting up of services delivery systems initially.



The meeting was very fruitful in presence of MPOWER staff and its field organization's representatives have been working in Western Rajasthan region. MPOWER has a total of 4 implementing NGOs partners. These NGOs form federations with the help of village organizations by engaging SHGs. So MPOWER has a total of 4 cluster level federations on 300-350 SHGs and 138 village organizations.

When discussed for alignment with Soochna Seva, team MPOWER asked to help them in developing scheme (Pension, NREGA, Ration etc.) wise tutorial and FAQ in text and video form.

These NGOs are partnering with Google, CMF & Tata Trust for Internet Sakhi program. This program is same as DEF internet Sathi in Bihar & Rajasthan. So they have asked us to support them in implementation at ground level especially in digital content.

MPOWER will support Soochna Seva team for Soochna Seva 2.0 work from meeting with Panchayat administration to integrate ICT services in their system. ***Shishr, will be in touch with MPOWER***

Meeting with Sarpanch

A meeting was convened with Bhopji Panchayat Sarpanch in Baitu block of Barmer district under Panchayat Digital Sashaktikaran Abhiyan-Integrated Approach to Technology in Strengthening Panchayat Level Information, Entitlements, Service Delivery & Bottom up Governance in Backward Districts of India.

Ashu Ram Singh a second term elected sarpanch of Bhopji Panchayat is an active sarpanch. He has done little more for Bhopji panchayat in comparison to the other Panchayats. From his active involvement and work, this panchayat has been selected for Pradhan Mantri Adarsh Gram Yojana by district MP two years ago. Though, government has been declared it as model Panchayat. However, nothing remarkably has been changed in the Panchayat. Poor are still dying to get their rights; infrastructure is in bad shape; citizens are not aware about their rights; access to information is not at all there a big challenge; health & education services are remain in bad shape; citizens don't get work under MGNREGA, Ration is not being distributed properly to the Panchayat people; underprivileged are still surviving in dire condition.

The reason behind this remarkable gain of being a Panchayat an Adarsh Gram is sarpanch has excellent presenting skills and a proactive existing government supporter. He speaks a lot and dreams for becoming big political gun. He is no more interested in making the Panchayat accountable. His broader vision is to gain political ground. He fears of being everything online where he can lose something every day.

Day-2

Soochna Seva Kendra-Dhanau Block

Performance of this SSK is slightly better than Baitu SSK. Outreach to serve Information & entitlements to the citizens has been improved since the announcement of providing free services by the SSK and SR Abhiyan. Team in August has registered 35 beneficiaries under various schemes and 65 beneficiaries under various documents. Dhanau block has a total of 3669 beneficiaries data uploaded in online MIS. Out of which 155 beneficiaries evidences have been collected in hard copies. Team has given a target to collect evidences of hardcore schemes excluding Bhamashah, PMJDY and documents from 2014 to till date without suffering existing work of Soochna Seva.



Digital Literacy is nil and from digital services team has generated revenue of Rs.2987/- in August 2017. Team has applied for E-mitra to open new window of generating revenue from e-governance services. Another window of generating revenue will get opened when they will get CSC Id which is due to apply. ***Shishir, will see the options of digital literacy and suggest to the team and also will see to repair the laptops.***

1. Ratan Lal, Fellow
2. Tulsa Ram, Fellow

The 5 Soochna Seva implementing Panchayats in the block are Dhanau, Alamsar, Bisamiya, Sriram Wala and Itada. However, Itada Panchayat has been selected for Soochna Seva 2.0.

This SSK has a Samsung tablet SM-T231 with android version-4.4.2

Meeting with Itada Panchayat to discuss the Digital Sashaktikaran Abhiyan- Integrated Approach to Technology in Strengthening Panchayat Level Information, Entitlements, Service Delivery & Bottom up Governance in Backward Districts of India.

A meeting has been convened with Panchayat Sarpanch, Gram Sevak, Gram Sahayak, 1 Ward Member and Community members to discuss the new approach of Soochna Seva. In the meeting Gram Sevak explained about the Panchayat. He stated that Panchayat has 1620 households in 4 villages where a total population is 7119. Panchayat has Sindhi Muslim population dominated about 60% (900+ approx. families) followed by Scheduled caste 30% and others are very minimal.





This Panchayat has E-mitra, Atal Seva Kendra, Sr. Secondary School, Anganwadi, LDC, Krishi Vigyan Kendra, Patwari and PHC in Panchayat premises. Each institution is very well equipped with adequate infrastructure and staff has been deployed is sufficient enough. However, school has computer lab but the computers have hardly been used. This is because school doesn't have dedicated computer team in place. A beautiful computer lab is available in a separate room of school with huge dust on the computers and tables. It's hard to understand that what strategy government has adopted to develop a computer lab without appointing a teacher. A huge waste of money in the name of education everywhere in Rajasthan and no one cares about it;

Panchayat in Rajasthan has following institutions in the Panchayat Bhawan premises



Panchayat make financial planning every year, see the table below.

पंचायत गतिविधी योजना का विवरण : 2016-2017

राज्य : RAJASTHAN

जिला पंचायत : BARMER

जनपद पंचायत : DHANAU

ग्राम पंचायत : ITADA

1. Public Works

Activity suggested/Recommended by Gram Sabha	Activity approved by GP	Location	मूल्य	Source Of Funds	Agency For Implementation

SARV TANKA NIRMAN HASAM/ FOTA KE GHAR KE PASS	Yes	Itada	61000	Fourteen Finance Commission	GP
SARV TANKA NIRMAN AMEER TELI KE GHAR KE PASS	Yes	Itada	61000	Fourteen Finance Commission	GP
SARV TANKA NIRMAN HAJI/ AALAM KE GHAR KE PASS	Yes	Itada	61000	Fourteen Finance Commission	GP
SARV TANKA NIRMAN DUNGRA BHEEL KE GHAR KE PASS	Yes	Itadiya	61000	Fourteen Finance Commission	GP
SARV TANKA NIRMAN JIMA/ AACHAR KE GHAR KE PASS	Yes	Itada	61000	Fourteen Finance Commission	GP
SARV TANKA NIRMAN JIMANIYO KA PADA	Yes	Itada	61000	Fourteen Finance Commission	GP
SARV TANKA NIRMAN JIRAJANIYO KA PADA	Yes	Itadiya	61000	Fourteen Finance Commission	GP
SARV TANKA NIRMAN JANSINGH KE GHAR KE PASS	Yes	Itada	61000	Fourteen Finance Commission	GP
SARV TANKA NIRMAN CHANDANIYO KI BASTI	Yes	Itada	61000	Fourteen Finance Commission	GP
SARV TANKA NIRMAN RAMDHAN/VAKHATADAN KE GHAR KE PAS	Yes	Itada	61000	Fourteen Finance Commission	GP
SARV TANKA NIRMAN KHAMISHANIYO KI BASTI	Yes	Itada	61000	Fourteen Finance Commission	GP
SARV TANKA NIRMAN ANVAR/JAKHARA KE GHAR KE PAS	Yes	Itada	61000	Fourteen Finance Commission	GP
SARV SOCHALAY NIRMAN MURAD KE GHAR KE PASS	Yes	Itada	100000	Fourteen Finance Commission	GP
CC SADAK RABASAR SADAK SE KHANIYANA PADA	Yes	Itada	1000000	State Finance Commission-V	GP
SARV TANKA NIRMAN KADAR/SACHU KE GHAR KE PAS	Yes	Itada	61000	Fourteen Finance Commission	GP
SARV TANKA NIRMAN CHENA/HARNATH KE GHAR KE PAS	Yes	Itada	61000	Fourteen Finance Commission	GP
SARV TANKA NIRMAN AMEER/JAAM KE GHAR KE PASS	Yes	Itada	61000	Fourteen Finance Commission	GP
SARV TANKA NIRMAN HASAN/FAKIR KE GHAR KE PAS	Yes	Itada	61000	Fourteen Finance Commission	GP
SARV TANKA NIRMAN MOHMMAD/ AADAM KE GHAR KE PASS	Yes	Itada	61000	Fourteen Finance Commission	GP

SARV TANKA NIRMAN IMAM/OSMAN KE GHAR KE PAS	Yes	Itada	61000	Fourteen Finance Commission	GP
SARV TANKA NIRMAN DAYAM/ SATAR KE GHAR KE PASS	Yes	Itada	61000	Fourteen Finance Commission	GP
SARV TANKA NIRMAN HAYAT/ DODA KE GHAR KE PAS	Yes	Itada	61000	Fourteen Finance Commission	GP
SARV TANKA NIRMAN ALIM/SALU KE GHAR KE PAS	Yes	Itada	61000	Fourteen Finance Commission	GP
SARV TANKA NIRMAN SACHU/ MEHRAN KE GHAR KE PASS	Yes	Itada	61000	Fourteen Finance Commission	GP
SARV TANKA NIRMAN KALU/ JIMMA KE GHAR KE PASS	Yes	Itada	61000	Fourteen Finance Commission	GP
SARV SOCHALAY NIRMAN ATHAN/ ALI KE GHAR KE PAS	Yes	Itadiya	50000	Fourteen Finance Commission	GP
G.P.S. MARRMAT KARY MAY TANKA NIRMAN HASMANIYO KI DHANI	Yes		372513	Fourteen Finance Commission	GP
G.S.S.SCHOOL ITADA KI CHARDIWARI MARRMAT KARY	Yes		300000	State Finance Commission-V	GP
SARV TANKA NIRMAN MUBARAK/ IDAL KE GHAR KE PASS	Yes	Itada	61000	Fourteen Finance Commission	GP
SARV TANKA NIRMAN SARNARARTHI MEGHWALO KA PADA	Yes	Itada	61000	Fourteen Finance Commission	GP
CC SADAK UPARALA PADA DAMAR SE AADUAANI BASTI	Yes	Itada	600000	State Finance Commission-V	GP
SARV TANKA NIRMAN ARBAB KE GHAR KE PASS	Yes	Itada	61000	Fourteen Finance Commission	GP
SARV SOCHALAY NIRMAN MASJID KE PAS	Yes	Itada	100000	Fourteen Finance Commission	GP
SARV TANKA NIRMAN CHIMANIYO KA PADA	Yes	Itada	61000	Fourteen Finance Commission	GP
GLR MAJDANI BASTI	Yes	Itada	200000	Fourteen Finance Commission	GP
SARV TANKA NIRMAN NIMBSINGH/ MANSINGH KE GHAR KE PASS	Yes	Itada	61000	Fourteen Finance Commission	GP
SARV TANKA NIRMAN GULAM/ HASAN KE GHAR KE PAS	Yes	Itada	61000	Fourteen Finance Commission	GP
SARV TANKA NIRMAN LALANIYO KI BASTI	Yes	Itada	61000	Fourteen Finance Commission	GP
SARV TANKA NIRMAN MANAHAR KA TALA SCHOOL	Yes	Itada	61000	Fourteen Finance Commission	GP

SARV TANKA NIRMAN MUBARAK KA TALA SCHOOL	Yes	Itada	61000	Fourteen Finance Commission	GP
G.P.S. MARRMAT KARY MANHAR KA TALA	Yes		250000	State Finance Commission-V	GP
SARV SOCHALAY NIRMAN MUHIB/ KHAMISHA KE GHAR KE PASS	Yes	Itada	50000	Fourteen Finance Commission	GP
SARV SOCHALAY NIRMAN ITADIYA MASJID KE PAS	Yes	Itada	50000	Fourteen Finance Commission	GP
PRASASHNIC VYAY	Yes		229442	State Finance Commission-V	GP
SARV TANKA NIRMAN CHAGANDAN/ HIRDAN KE GHAR KE PASS	Yes	Itada	61000	Fourteen Finance Commission	GP

Day-3 Sep 8, 2017

Meeting with Balau Panchayat in SSK Ranigaon jurisdiction

Balau Panchayat is situated 28 km from district headquarter Barmer towards Rani Gaon. This Panchayat has been selected by SSK team for Digital Shashaktikaran Abhiyan Soochna Seva new approach by integrating technology in strengthening Panchayat level information, entitlements, service delivery & bottom up governance in Backward districts. Panchayat is constructing a beautiful Bhawan where emitra, Atal Seva Kendra, Patwari, PanchayatSevak, Prerak, LDC, Sarpanch and Soochna Seva team will all sit there in the same building.

Total Population of the Panchayat is approximately 5000 in 10 villages (including helmets). As per social demography, Other Backward Community has more shares about 1100 households followed by 500 households from SC/ST community, 130 households from upper classes. Panchayat has 7 Ward Members (4 male & 3 female)





New Panchayat Bhawan's construction is in final stage and an inaugural ceremony will be held in first week on October, 2017. This Panchayat has female Sarpanch namely Rupa Devi. However, the story here also remain same, she is just rubber stamp. Her husband take cares of everything related to the Panchayat. New Panchayat Bhawan is an ideal structure. It has huge conference hall in the middle and separate office room for Sarpanch, LDC, Gram Sewak, Banking Correspondent, E-mitra, Patwari and Krishi Vigyan Kendra. Bhawan also has two separate toilets for male and female. In addition, Panchayat is also constructing a stadium in front of the Bhawan with playground.

The Panchayat has one Primary School, One Sr. Secondary School, one Anganwadi Kendra and one Sub-Health Center. All these are situated nearby the Panchayat Bhawan. Bank and Post office is located 8 km away in Ranigaon. People have to travel for banking and post office related services.

When asked about public grievances on state Saprak portal, Sarpanch stated that a very few people lodge actual grievances and rest lodge vaguely.

Soochna Seva efforts made Balau Panchayat Open Defecation Free. Balau Panchayat comes in Barmer block of Rajasthan. Soochna Seva team rounded to the block office and Panchayat representatives with beneficiaries' applications and spent sleepless nights in getting everything in place.

Since lots of work has already been done in the Panchayat digitally and non-digitally. So Soochna Seva needs to change the strategy working forward.

Panchayat make financial planning every year, see the table below.

पंचायत गतिविधी योजना का विवरण : 2016-2017

राज्य : RAJASTHAN

जिला पंचायत : BARMER

जनपद पंचायत : Barmer

ग्राम पंचायत : BALAU

1. Public Works

Activity suggested/Recommended by Gram Sabha	Activity approved by GP	Location	मूल्य	Source Of Funds	Agency For Implementation
सार्व टांका निर्माण कंवराज/हीराराम की ढाणी के पास बलाउ	Yes	Balau	80000	Fourteen Finance Commission	GP
सार्व टांका निर्माण मोटा/प्रहलाद की	Yes	Berdho Ki Dhani	80000	Fourteen Finance Commission	GP

ढाणी के पास					
अपूर्ण चार दिवारी निर्माण राप्रावि वांभुपुरा	Yes	Balau	300000	State Finance Commission-V	GP
सार्वजनिक शौचालय निर्माण लिखमा/तुलछाराम के घर के पास	Yes	Balau	80000	Fourteen Finance Commission	GP
सार्वजनिक शौचालय निर्माण बाबूलाल/तगाराम के घर के पास	Yes	Balau	80000	Fourteen Finance Commission	GP
रामावि बलाउ में मंच पर शेड निर्माण	Yes	Balau	100000	State Finance Commission-V	GP
सार्वजनिक टांका निर्माण रेंवता/वनाराम के घर के पास	Yes	Berdho Ki Dhani	80000	Fourteen Finance Commission	GP
सार्वजनिक टांका निर्माण रेंवतसिंह/मेहताबसिंह के घर के पास	Yes	Segari	80000	Fourteen Finance Commission	GP
सार्वजनिक टांका निर्माण धन्नसिंह/वीरसिंह के घर के पास	Yes	Segari	80000	Fourteen Finance Commission	GP
सार्वजनिक टांका निर्माण खेराजराम/चोलाराम के घर के पास	Yes	Balau	80000	Fourteen Finance Commission	GP
सार्वजनिक टांका निर्माण ईशरा/अचला के घर के पास	Yes	Balau	80000	Fourteen Finance Commission	GP
सार्वजनिक टांका निर्माण जालाराम/हेमराजराम के घर के पास	Yes	Balau	80000	Fourteen Finance Commission	GP
सार्वजनिक टांका निर्माण रूपाराम/गंगाराम दर्जी के घर के पास	Yes	Balau	80000	Fourteen Finance Commission	GP
सार्वजनिक टांका निर्माण दमाराम/चेतनराम के घर के पास	Yes	Balau	80000	Fourteen Finance Commission	GP
सार्वजनिक टांका निर्माण राउराम/रेखाराम के घर के पास	Yes	Balau	80000	Fourteen Finance Commission	GP
सार्वजनिक टांका निर्माण अमरकंवर/इन्द्रसिंह के घर के पास जोधसिंहपुरा	Yes	Segari	80000	Fourteen Finance Commission	GP
चारदिवारी व टांका निर्माण मदरसा सोमाणियो की ढाणी	Yes	Alika Tala	400000	State Finance Commission-V	GP
पंचायत घर निर्माण कार्य	Yes	Balau	1500000	State Finance Commission-V	GP
सार्वजनिक टांका निर्माण उम्मेदसिंह/खुमाणसिंह की ढाणी के पास	Yes	Segari	80000	Fourteen Finance Commission	GP

सार्वजनिक टांका निर्माण चेनाराम/मेहराराम की ढाणी के पास	Yes	Balau	80000	Fourteen Finance Commission	GP
पाईप लाईन रानीगांव पाईप लाईन से रामावि बलाउ से राउप्रावि कडवासरो की ढाणी	Yes	Balau	200000	Fourteen Finance Commission	GP
सार्वजनिक टांका निर्माण मोहम्मद रजाक के घर के पास	Yes	Alika Tala	80000	Fourteen Finance Commission	GP
aanpurna bhandar nirman kary	Yes	Balau	12934	State Finance Commission-V	GP
Annpurna BHandar NIrman Karya	Yes	Balau	593170	Fourteen Finance Commission	GP

Meeting with Soochna Seva Kendra team-Ranigaon

This is hub center of Soochna Seva Project in Barmer. 5 are the major implementing Panchayats in the SSK namely Balau, Ranigaon, Juna Palrasar, Ungda and Mahabar. This SSK has E-mitra Id, Banking Correspondent and CSC is in the process. Total registrations of August month were 41 under NREGA, Pensions and various Documents. Banking Correspondent plays an important role in NREGA payments and Pension Payments. Team also does outreach for making payments of NREGA and Pensions to provide the last mile benefits.

Laptop-3	Invertor-1
Dextop-1	Ceiling fan-3
Printer-1	Table-12
Camera-1	Chairs-4
Mobile-1	Stool-15
Tablet-1	Whiteboard-1
Almirah-1	Notice board-1
Projector-1	Water jug-1
Soochna Vahan-1	

- *In last one month team has reach out to Block administration because they focused meeting with Panchayat elected/selected representatives.*
- *Team paid visits in Schools with the intention to improve school infrastructure and public schemes deliveries. They found some issues with scholarship schemes, those will be resolved.*
- *Scholarship data should come in public domain, Shishir need to work on this with SR Abhiyan.*
- *Anganwadi services have been improved at some extent but need to work more*
- *Similarly Primary Health Center condition has improved but need more attentions '*

- *Community stakeholders suggested to issue a letter to district authorizes explaining the DEF work in Barmer.*

Meeting with Soochna Seva Team (Day-4)



A meeting has been convened with the 5 Barmer SSK teams in Nimdi Mata Mandir near Ranigaon to discuss the progress of each Soochna Seva Kendra and on Soochna Seva new approach ''Digital Shashaktikaran Abhiyan Soochna Seva new approach by integrating technology in strengthening Panchayat level information, entitlements, service delivery & bottom up governance in Backward districts''.

The concept was discussed with the participants in details based on the experienced gained after conducting meetings with 5 Panchayat representatives in last 6 days. It has been observed by Asst. Program Manager and District Technical Manager that there is a need to change the strategy in Rajasthan because Panchayats are some extent ahead in comparison to other states. Also, Panchayats have done something significantly digitally and non-digitally.

The SSK wise plan has been discussed because in Baitu block Sarpanch is not ready to support because of several reasons and some issues have been arrived in Siwana block also. However, in Baitu team will work in partnership with MPOWER and in Siwana team will kick off the work through schools. Team will also keep in mind the ultimate objectives of strengthening Panchayat level information, entitlements, service delivery & bottom up governance in the block.



Post to the discussion team was asked to divide in groups and write down their understanding on the chart papers. So, each team jolt down their thoughts and discussed with the participants in details. The responsibility has been delegated among the followings officials.

1. *SSK Ranigaon- Harish Singh*
2. *SSK Baitu- Durga Ram*
3. *SSK Siwana-Malaram*
4. *SSK Kalyanpur- Rawal Singh*
5. *SSK Dhanau- Ratan Lal*

Action Plan for Panchayat Soochna Seva Kendra and SSK

Action Plan from Sep 11 – Sep 30, 2017	
Panchayat Soochna Seva Kendra	**Soochna Seva Kendra**
Coordination with all Panchayat representatives, E-mitra, Prerak, LCD, Patwari, Panchayat Sewak, Atal Seva Kendra, Krishi Vigyan Kendra, Banking Correspondent etc.	Scheme wise benefit evidence from 2014-till date without getting the existing work hampered
Centre Set-up- Yojana Bank, Stationary, Laptop, Table, Chair, IEC etc.	2 village visit in a week for new and old work of information & entitlements
Survey of selected panchayats (FGDs & in ODK)	40 registration in a week
Survey of Community members	Atleast 2-5 meetings with government officials and community stakeholders
Optimum utilisation of panchayat (Scheme collaterals on the wall, notice board, bulletin board, wall newspaper, registers, stationary, etc)	Increase new admission in digital literacy classes and revenue sources.
Strengthening Infrastructure development - Public Sanitation, Electricity plug points, drinking water, ceiling fans, sitting arrangements and ensuring security arrangements.	Complete data entry into online MIS till Sep 2017
Panchayat Citizen Charter -Notice board, Sign board, Suggestion Board etc.	
Grievance redressal set up (grievance forms, grievance mechanism, grievance management & data management)	

Note: If anyone fails to perform well he will be transferred to another block immediately

Soochna Seva team should work in such a way to eradicate the poverty by introducing 'Open Defecation Free Panchayat Abhiyan, Pension Mukt (free) Abhiyan, Work to All under MGNREGA, Ration to all eligible citizens, Palanhar to all eligible students'.

Meeting with Fino representatives for Banking Correspondent

A meeting has been convened with Fino representatives Mr. Dileep Singh to provide last mile banking services to Pensioners, NREGA workers and laborer. Mr. Dileep expressed his interest and desired to give Banking Correspondence services to Soochna Seva Kendra and Soochnapreneur Kendra. SSK team requested him to visit one of SSK or SP center to have clear understanding. SSK team will be in touch with him for completing further process. ***Shishir will be in touch with the team to seek updates weekly.***

==========end of the document==========